



**Financial Assistance Policy (FAP)
Plain Language Summary**

Eligibility Requirements

Cary Medical Center (CMC) provides financial assistance for emergency and medically necessary care to patients who are uninsured or under insured and meet income guidelines.

How Do I Apply?

To apply for Financial Assistance, or to request a free mailed copy of the Financial Assistance Policy (FAP) and Application, please contact our Financial Counselors by phone or by visiting our Business Office.

Our Financial Counselors are available to help you complete your application and answer any questions.

How Much Assistance Will I Receive?

Our policy is based on the latest Federal Poverty Guidelines (FPG). Our FAP offers a discount on your bill for family income levels not exceeding 210% of the FPG.

We provide a discount based on the following income levels:

Income % FPG	Discount
Less than 190% of FPG	100%
191% - 200%	75%
201% - 210%	50%

As part of the application process, CMC will ask for:

- Income information
- Verification that insurance or government medical assistance programs will not pay for your care

Note: Only necessary medical care qualifies for free care. If you do not qualify for free medical care, you may ask for a fair hearing. We will tell you how to apply for a fair hearing.

Billing and Payments

If you qualify for assistance, you will not be charged more than the discounts provided for Medicare and all private health insurers. The current discount applied to amounts generally billed is approximately 50%.

If you do not pay the remaining amount you owe, we may send your account to a collection agency. We may also take legal action for what you owe or place a lien on your property.

Available Translations

Language service assistance is available free of charge.

French: Langue de service d'assistance est disponible gratuitement.

Spanish: Idioma del servicio de asistencia está disponible de forma gratuita.

Our Financial Counselors are prepared and ready to work with you!

Helpful Information

Financial Counselors:

207-498-1617 or
1-800-858-2279 ext. 1617

Office Location:

163 Van Buren Rd, Suite 1
Caribou, ME 04736

Office Hours:

Monday – Friday: 8am – 4pm

FAP website:

<https://www.carymedicalcenter.org/financebilling/financial-assistance/>